

Leadership, People, Future

NBPC STRATEGIC PLAN 2021-2024

Our vision

Fair and independent civilian oversight of policing in New Brunswick, trusted by all.

Our mandate

The New Brunswick Police Commission is an independent civilian oversight body that oversees the management of the public complaints process into the conduct of police officers and the policies or services of municipal and regional police forces within the province of New Brunswick.

Excel in operations	Increase awareness of Commission mandate	Strengthen working relationships	Build organizational talent
<p>In continuing our journey of continuous improvement, we will:</p>	<p>In ensuring the Commission is accessible to the public, we will:</p>	<p>In promoting consistency and standardization in oversight of policing, we will:</p>	<p>In focusing on our people, we will:</p>
<ul style="list-style-type: none"> • Provide an independent and objective complaint process • Enhance evidence-based decision making • Improve response to inquiries for information • Implement <i>Police Act</i> changes in operations 	<ul style="list-style-type: none"> • Ensure citizens serviced by a municipal police force are aware of the role of the Commission and the complaint process by: <ul style="list-style-type: none"> – improving the Commission’s capacity to respond to public inquiries and – through the development of communication strategies. 	<ul style="list-style-type: none"> • Formalize the partnership with Justice and Public Safety • Further engage chiefs of police • Advance engagement of the NBPA and local trade unions • Raise awareness and understanding with Police officers • Ensure new law enforcement students are aware of civilian oversight of police 	<ul style="list-style-type: none"> • Attract, develop and retain motivated and competent staff and members • Attract, develop and retain highly qualified contractors

Our values

Quality Service: We provide services that are dependable and consistent.

Integrity: We act with honesty and fairness.

Accountability: We take responsibility for our policies, decisions, actions and products.

Objectivity: We make balanced and unbiased decisions.

Transparency: We foster a structure and culture that encourage access to information within the law.